

HOSPITAL PHONE SYSTEM

Smart phone systems support the delivery of quality healthcare through solutions that allow providers and patients to connect and share efficiently.

The delivery of smart and affordable healthcare to more people is a primary goal for every hospital. The most common communications problems reported by healthcare providers are:

- * Long waits on calls being answered.
- * Missed appointments increasing waiting times and losing practices money.
- * Not enough lines for patients calling in and staff calling out.
- * No queuing or routing – reception has to handle all calls for nurses, routine enquiries and appointments.
- * Patients reach voicemail and are given alternative number out of hours rather than routed.
- No record of abusive calls.

Healthcare providers can overcome these problems by choosing the correct choice of communication technologies. Call Savers hospital phone systems will enable healthcare providers to create a coherent and unbroken 'chain of care', improving patient outcomes at the same time as lowering costs.

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